What is the health self-assessment?

Primary Care Trusts have to tell South of England Strategic Health Authority about how health services for people with learning disabilities are working and improving.

- GPs
- Hospitals
- Community services
- Specialist services

The self-assessment asks questions about processes that make services work.

Primary Care Trusts can tell the Strategic Health Authority about outcomes for people with learning disabilities – what services mean for people with learning disabilities.
The Challenge!

The NHS is changing a lot at the moment. This means that staff and managers are under pressure to make sure health services work for people with learning disability in the future.

The template that Primary Care Trusts completed is a difficult document to understand.

Lots of the questions in it are about processes and systems.

It’s not easy to understand the ‘story’ of services in the local area.

The template is not available in an easy read version.

This report is for your Learning Disability Partnership Board.

It will help you understand how services are working for you in your area.

We hope the report will also help new health commissioners understand...

• what is working
• what is not working

...in health services for people with learning disabilities.
Access to Health

There has been some excellent work in understanding the numbers of people with learning disability in the local area.

GPs have identified an extra 1,300 people with a learning disability on their registers.

At the moment GPs cannot see social care registers. The ‘Say It Once’ campaign will mean that you will only have to give your information once and it will be shared across Hampshire health services.

People with learning disabilities are involved in GP training.

The work of health facilitators is shown to be working well. Their wider role includes promoting and supporting work with people with learning disabilities across Hampshire primary and secondary health services.

Southern Health report a shortage of health facilitators.

4 areas of health facilitation have been identified for specific improvement:

- how people are referred for health facilitation and hospital liaison nursing
- Extra nursing skills and knowledge for health facilitators in hospitals
- How new data systems are working
• An audit of health facilitation

The Primary Care Trust says that 38 out of 100 people have had an annual health check.

This is worse than last year.

This is much worse than two years ago.

But more people with learning disabilities have been found on GP registers.

Other numbers are:

• 41% - South Central
• 45% - South East
• 52% - South of England
• 53% - Across England

Numbers about health screening appear unavailable, but are being collected.

The self-assessment says there are difficulties in sharing numbers. A new agreement will help to sort this out in the future.

Hampshire did an excellent questionnaire for GP services. Can this be done for more than GP surgeries and include other health services? Could social care providers help with this?
How do the other questionnaires connect to the GP questionnaire?

A new system for recording Health Action Plans is starting in January 2013. This will include:

- a way of checking that people are safe
- all the important health information

Some improvements in dental services were reported.

Work is underway to make sure issues about sight loss are included in future work.

**People with complex needs**

Some good work has been done to look at packages of care for people with complex needs. One in three people are placed outside of Hampshire.

The reports on Winterbourne View are informing future plans for learning disability services. A new contract is being issued at the moment for all packages of care. This will include checks on keeping people safe.

Good work on autism has taken place.

- A plan is in place for the next 3 years
- Work on health needs of children taking place
• Early example of work with Clinical Commissioning Groups

Hampshire has good transition documents and scored well in the National Transition Support Programme. But there is work to do to make sure every transition works.

We can see there is some good work going on for people in contact with the criminal justice system. Projects such as Safer Places support people in the community when they become anxious.

Safeguarding, Governance and Quality

There is a comprehensive Equality Delivery System in place.

We are satisfied that safeguarding processes are in place.

We would like to have seen evidence of how the Mental Capacity Act is working locally.
Summary

Hampshire included a lot of evidence in its self-assessment. It is understood that problems with data sharing are being addressed. But good work has taken place in a number of areas.

Information on outcomes for individuals would be useful. We understand that further reports are being written containing the service user view. We think this would provide evidence for the Partnership Board that work going on is making improvements in services for people with learning disabilities.

What’s working well?

There are some examples of easy read materials.

Hampshire has worked hard at knowing who has a learning disability in the County.

People with learning disabilities are involved in training GPs.
What could be better?

The self-assessment looks at processes, not outcomes. This is not Hampshire’s fault. It would be useful for the Partnership Board to see the health system from a person with a learning disability’s view. ‘Walking through the system’ would give a clearer view for commissioners and senior managers.

There is some information that is not ready yet:

- Campus Project – lessons learnt
- Southern Health user satisfaction survey

Last year NHS Hampshire asked the Partnership Board for help with:

- Dentistry
- Primary Health Services
- Offender Health
- Sensory Services
- Workforce Training
- Carers Advocacy

To help keep a check on progress for the next year in making health services better, we think it would be useful for the Partnership Board to ask three questions.
3 questions for you

What plans do health commissioners have for involving people in the monitoring and evaluation of its health services?

What plans do health commissioners have for sharing good practice across Hampshire’s health system?

What can people with learning disabilities do, as individuals and as a group, in representing the wider interests of vulnerable people?

What role can the Learning Disability Partnership Board play?