Report for the Partnership Board

Keeping Safe

25th February 2015
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ORANGE LIG
- Andover Adsema workshop
- Fareham Self Advocacy
- Active Citizens

YELLOW LIG
- Spiral Blue
- Houndsdown
- New Milton Self Advocacy
- Speaking Space
- Stables

BLUE LIG
- Speakers Friday Network
- Farnborough Self Advocacy Group

GREEN LIG
- East Hampshire Group
- Havant Hub

PURPLE LIG
- Saturday Drop-in
- SAY group
- "Hear Us" Winchester Group

Hampshire & Thames Valley & Nottinghamshire
Havant & East Hampshire
Rochdale & Tameside
New Forest
Blue LIG

**Blue LIG Rep Report**

“Being Safe”

**Who we asked?**

Basingstoke Self Advocacy Groups:

- Wicked and Wacky group
- Wednesday Network
- Friday Network.

Farnborough Self Advocacy Group

**What they said**

All of the groups were reminded of the plan and who had made promises in the Being Safe section.

*Basingstoke SAG’s*

They were all asked if they had seen the ‘safe place’ signs around Basingstoke. 70% from the Friday Network had but only 1 person from the other 2 groups had. Those that recognised the sign said they had seen it in the library, HMV, Shaw trust, railway station and the information desk at Festival Place.
One person at the Friday Network gave a really good example of how the Safe Place sign is useful. They accidentally got on a train without their support worker. They had seen a 'safe place' sign at the station and got some help from the staff at the other end of the line.

When asked where they feel safe, people at the groups described how staff play a big part in making them feel safe

One man said

“staff make me feel safe at home because our front door is always kept locked”

while another lady said

“staff at the Wellington Disco also keep everyone safe because they don’t let anyone outside until it’s time to go home”

The Friday Network said

“Staff help us feel safe because they support us; we know where to go to get some help if we need it; staff are trained; staff understand me and staff organise transport for us to go to places which is reliable and I feel safe.”
The Friday Network Group thought about whether the Police and Advocacy had kept their promises so far.

No-one had heard of the 'The Hampshire hate crime alert app', about half the group only had a simple phone that could not download apps. Some of the group were interested in finding out more about the hate crime alert app so they are going to invite the police to come to the group to talk about it.

They gave some examples of how the Police have helped them.

“bullying at work”,
- he contacted the local PCSO who helped him sort the problem out.

“break-in at home”
- police were very supportive,

however one person said they

“feel nervous about going into the police station.”

60% of the group felt that Advocates had helped them to speak out about feeling safe and at the SAG groups they were given information and awareness raised about staying safe. They described advocates as approachable, trustworthy and reliable.
All groups were able to identify people they could approach if they didn’t feel safe. The majority said they would tell family members; support staff and an advocate.

Overall the feedback from the groups was positive about Being Safe, although more raising awareness is needed so people know about the Hate Crime App and Safer Places scheme. Also, the groups need more time to think about all of the promises in this section.

**Farnborough SAG**

People at the Farnborough SAG completed a Being Safe Survey based on the Being Safe part of the Learning Disability Plan and here are the results.

1) When asked out of the which 2 organisations listed promises are most important to them

- 8/9 people said that the Hampshire Councils promises are most important to them.
- 8/9 people said the Police’s promises are most important to them.
- 2/9 said promises made by HARG are most important to them.
2) When asked if they had seen the Safer Places Logo?

9/9 people said they recognised it and said they had seen it in a café in Aldershot, in Odiham and at Gateway Club.
3/8 people knew what it stood for, and they explained it to the others.

3) When asked if who had heard of Better Journey Cards or Safe Journey Cards?

- 9/9 people had not heard of them.
- 6/9 said that they would find them useful and took copies away with them.

4) When asked how safe people felt in different places

8/9 felt very safe in their Home

People keep themselves safe at home by locking the doors, setting an alarm and closing the windows at night.
8/9 said they felt very safe in work or day services

9/9 said they felt very safe in the community

- 6/9 said they felt safe in health settings like hospitals, dentists and the GP’s
- 2/8 said they felt a bit safe in health settings
- 1/8 said they felt unsafe in health settings.

- People said when hospitals are busy they don’t feel safe there.

- People said that being with people they know in places that are familiar to them makes them feel safe.

4) Who would you talk to if you didn’t feel safe?
Family
Friends
Social Worker
Doctor
Support worker
Day services
Police
Self-advocacy groups
Advocate
Care Manager

**Green LIG**

Havant Hub

What’s going well with keeping safe?

We have had Buzz Off come to the group and we are getting personal alarms

Assisted technology Buddy device - HELPS
The group know who to contact if they have difficulties when out 999 or 101.

I use same taxi company – they know me.

What’s not going well?

Safe Journey card – only First Buses not Stagecoach

Bus drivers are rude/not stopping, rules changes re time can use card.

No Wheelchair Place

Police Hate crime app – only 3 members of 19 present at group had a smart phone so they could get app.
How should we check that everyone keeps their promises?

Safeguarding concerns – group said they are still not told of their meetings and asked what they want to happen

Health passports – not many people have them?

Trading standards – advocacy is support group to invite them to talk soon.

Only First Buses not Stagecoach

Thoughts from people in North Green LIG area

More safe places in Alton

Going out in Petersfield “I feel safe as people know me and will help me if I need it”

I have my support that supports me when out so I feel safe.

It’s hard to get around by bus as there is not many – so I go in the car and feel safe.

Purple LIG

Saturday Drop in group
What’s is going well with “keeping safe”?

We have safe place in Fareham and Gosport

“Roads and paths with lights”

Staff keep me safe

Lock my door at night

I can read bus timetables

Mobile phone –so I can call if need help

Police can help you

I stay local when out

I always have staff with me

What is not going well with “keeping Safe?”
Bus times change - this does not keep me safe as it confuses me as to how to get to places.

We don’t have smart phones

How should we check that everyone keeps their promises?
Need to ask them or
We can tell you
Police came to the college and talked about keeping safe and stranger danger when we are out and about.

We don’t have smart phones
I keep safe by using my phone to phone home for support if I need it.

Passenger Transport- When the bus is late in the evening makes us feel unsafe.

When I travel by bus and the bus is full I have to wait for the next bus. This can make me feel unsafe and anxious

Trading standards have been to the group before.
Safeguarding - I had one about me…..however they did not talk to me.

College has taught me to…

Not to talk to strangers…… Carers/Police/Parents visit the college to tell me all about stranger danger.

14 people were here at the Say Group

Feel Safe Where I Live?

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I Don’t Feel Safe?

How to check people keep their promises?
Ask them and ask us if we have things that they have promised.

Henry’s report for

Andover

Henry spoke to his colleagues at ADSEMA on Friday 13th February 2015.

Everyone apart from 1 person had heard of the Safe Places scheme and had cards.
Everyone knew they could speak to their friends, a support worker or the police if they felt unsafe when they were in town.

They have rules to keep them safe at ADSEMA:

- No television
- No open shoes
- Wear safety glasses
- No jewellery when using the machines
- Fire practices
- Regular meetings to discuss the rules and how people should behave at work
Everyone knows they can speak to Steve or the other staff if they have a problem at work.
Orange LIG

Eastleigh Self Advocacy Group 7 people spoken to

I live in Eastleigh. I don’t know what hate crime is.

I go to feel safe around Eastleigh College?

I don’t feel safe around my local area because the walls are cracking where I live.

I wear an alarm during the day so I feel safe.

I know where I am going around Eastleigh. I go to the Point in Eastleigh.

I feel safe in my local area and I would ask somebody if I needed help.
Romsey Self Advocacy

I feel very safe in Romsey

The neighbours are very nice

Street lighting on feel safe

Feel safe the quite sociable

There should be safe place scheme in Romsey

The library would be good a safe place scheme and the Girl guides hut would also be good

Seen the police they are nice and they say hello

More police

Make it safer if there were more police around

I feel safe crossing roads

Speaking Space in Romsey spoke to 9 people there

There’s no safe place schemes in Romsey. Romsey Rapids could be one and Speaking Space.

Need to keep check up on them. We could do mystery shopping

There’s plenty of street lights in Romsey

Phone mum and dad or grandparents if I felt unsafe
When we go out and in Romsey we go as a group so I feel safe

**Thrive Self advocacy**

Eastleigh/Chandlers Ford area spoke to 6 people

Keeping safe

We talked about the keeping safe chapter in the Hampshire LD Plan.

"What about where you live?"

I live in Winchester and it's good there, I feel safe in the day time and in the evenings. I never feel unsafe.
I feel safe where I live, I live opposite the forest with forest walks and I like to sit on my own - and I feel safe there. But walking to the shops is difficult, there is not a good route to walk, the lorries rush by me and I feel like I am going to get sucked underneath.

I live in Portswood - I like it a lot, I feel safe. I feel safe and happy when go out and about. I have someone with me when I go out.

I usually feel feel safe where I live in Ringwood. I've always got someone with me.

I lived in Totton. It feels a safe place to be.

I feel safe where I live, I am fine. Ringwood is a good place to live.

If I felt unsafe I would tell my parents or friends to get help.

I think the police do a good job of keeping people safe.

I don't feel very safe in pubs. Sometimes people are loud.

"What about the Safe Places logo - have you seen that anywhere?"

I've seen the safe places logo where I live (Portswood) in the library, in the Fish & chip shop and charity shops.

I have seen loads of the safe places logos in Winchester, in shops, and cafés.

I have never seen the safe places logo in Totton. We need that, it would be a good idea.

I haven't seen the safe places logo at all.
The group was quite interested to see that there were 5 services that were responsible for their safety. Safety in their minds initially was associated with the Police and other emergency services.

In general people said they felt pretty safe in Eastleigh, in the town centre. They thought it was a very safe place in the day time and even up to about 9.00pm. After that there was a perceived threat and people did not like to be out alone after 9.00pm. They said that they knew if they were out alone at night to keep to the main streets and where there were good street lights.

Darkness is associated with danger, though no one was really sure what danger was there. The Recreation ground in Eastleigh was seen as a dangerous place at night and in the summer in the early evening because groups of young people hung around there and they could be a danger; though no-one had any direct experience of this.

The bus station was also thought to be a place where abuse might take place but again no-one had any direct experience.

The group said they would like to see occasional PCSOs or Police in the town centre at night.

The groups noted that there were less PCSOs around in the town centre in the day time and that they hardly ever saw a police officer now. In the
last few years we used to see lots of PCSOs. Instead we have the two Town Rangers in Eastleigh who are part of a business and council initiative to make sure people feel safe in the town centre. They have been involved in helping people who have lost things, collapsed; they call ambulances, give directions etc

In terms of the promises: The group were reasonably happy that the promises were being kept or had no reason or evidence to think they were not.

HEALTH - Not everyone is having an Annual Health Check but this is being addressed as Kym Anderson is coming to talk to the group about this and doubtless more health issues will come up during discussions. One of our members has also spent some time in hospital and when he returns to the group we will have his experience to draw upon.

Trading standards are well known and well understood.

Advocacy – some people thought you went to advocacy for advice. Some people had advocates, others did not.

Adult Services promise to develop the Safer Places Scheme was disputed. As the Active Citizens set up one of the schemes they have a vested interest; they set up 58 Safer Places in the borough of Eastleigh from Hamble through to Chandlers Ford and handed it over to the Chief Constable at the time and the Community Safety Partnership. The
group said that they had not heard of any new schemes in other locations in Hampshire (so where is the development?) and did not feel that HCC AS were doing anything now to promote the scheme within the county. Money had been provided to set it up and then whilst local authorities’ Community Safety Partnerships and the Police were encouraged to take it on and maintain it, very little had been done county wide to continue to promote or even advertise the scheme. The scheme was for anyone who felt themselves vulnerable when they were out in the community – not just for LD, vulnerable people are the clients of AS so why were they not all made aware of the benefits of the scheme? The group were quite disappointed that the funders of the scheme were prepared to just see it die out – what a waste of money!

Yellow LIG
Yellow LIG

Self-Advocacy at New Milton Friendship group spoke to 14 people

New Milton and Lymington areas particularly mentioned

I feels very safe because I'm with my carer

I feel safe walking around and catching the bus to College and from Lymington to New Milton.

Don't feel safe walking through the bus stop because when people watch me I feel vulnerable. I have never had any trouble. I just hurry past and go straight to the art centre

Lots of street lighting

Lots of police presence

Don't know about safe place scheme in Lymington but it would be good to have one

The safe place idea is good. It would be helpful when you are out to have somewhere to go if you need help. But there aren't any in Lymington where I go shopping, or in New Milton. They should be around everywhere.

We live together in Hordle and we feel safe there. Hordle feels safe. There are no safe place shops though. We always go out with a carer. I feel very relaxed when I go swimming and to the gym at Bashley park.

We want to go out at night time but we don't do that yet. We would have a carer with us.

I feel unsafe in Lymington when I walk on my own, during the day. And I feel unsafe in New Milton when I get off the bus. I walk to where I need to go quickly.
I feel unsafe around Lymington bus station. It's very quiet and no one is around working there. I would feel safer if someone was working there.

I feel safer when I'm with my carer

Keeping safe is important. I haven't seen any safe place shops. I would use that if we had them.

I always go out shopping with a carer. This makes me feel safe. I feel very safe where I live.

Having my dog with me helps me feel very safe

Charity Shops are always very helpful to me and look out for me.

In Hordle people are more helpful, in Lymington they are less helpful. There are more snobby and rude people there.

No safe place logos had been seen by anyone!

**Spiral Blue spoke to 9 people**

Keeping in touch with people that say they are going to start safe places schemes

Everyone has a responsibility to raise safe awareness.

Feel safe with advocate but not always with an advocate so hard to answer

Mores safe places schemes please!

Pelican crossings don't beep long enough in Ringwood

Sometimes feel safe locally in Ringwood

**In Ringwood:**

People who lived there said they felt very safe.
The ladies said they feel very safe during the day, around the shops, but some ladies said they felt unsafe at night time, it's more scary and they will always use a taxi. Everyone said they would always go back home if they felt unsafe when they were out.
We asked lots of people who live in Ringwood whether they had seen any safe places logos in shops there. No one had. It would be good to know which ones are - can we get a list? Why haven't Ringwood got a list like Eastleigh have?
In New Milton:

A few people lived in New Milton, they said they felt safer in the busier main areas, but not in quieter bits. One lady said - I don't trust the taxis in New Milton, one of my friends has had trouble, a taxi driver tried to force her into his car.

One lady said "There is lots of crime in New Milton, this makes me feel unsafe, it's in the local papers. I want it to stop, the police need to work harder in New Milton to make sure it's safe".

There are no safe place scheme shops in New Milton though, no one recognised the logo. One person said - "we need them, but how do we get them?"

RWDS Totton/Marchwood area referred to

Local people officers know you

Not much night street lights in Totton

Sometimes there’s nice people around

Would like to see more police in the street especially at night

Braille on door at day services would be good

Local councils have a responsibility to keep people safe for when people are unsteady

No safe place schemes in Totton

Minstead Lodge 6 students spoken to
Feel safe in Minstead

More lighting as it can be a bit dark

Dangerous walking at night

I feel safe and yes, I go out at night

Feels a safe here at Minstead there aren't many dangers

Outside its safe on the grounds and the people who support me make me feel safe

There’s no cars racing on the grounds of Minstead so no speeding!

When you go out at night you should put on keep safe protective clothes on.

On Fete days and with people I don’t know I don’t like it but the staff reassure me.

I feel safe in the community. Although once in a nightclub a man I didn’t know was speaking to my girlfriend. I didn't know him and didn't like it so I moved her away from the situation.

Sometimes when the trees fall down in bad weather it can be safe whilst you are out walking

**Stables Family Home Trust spoken to 8 people**

Feel safe around here

Depends on how late if is or if it gets dark

I live in Hightown Road. I feel safe because I go out with my friends in the evening

Need safe place schemes where people are friendly

Not all teenagers are friendly. Sometimes, I see them looking at me. I used to Martial arts so if they wanted a fight I'd sock it to them! Not really (laughs) I’d just walk away.

Sometimes you walk through a dark patch you might step in something.

More lighting needed

I feel safe at the Stables because of the staff

Go out feel with support staff
If someone was horrible to me like a hate crime I'd walk away

Generally I feel safe

People don’t know about safe place schemes
I live in the centre of Ringwood and I like my your neighbours

I'd call my family or support if I felt unsafe

Sainsbury’s in Ringwood is a good place to have a safe place scheme as the staff are friendly

Feel safe living in the Stables. It’s really good

In Ringwood every Saturday people are friendly and they say, ‘Hello!’

If I got lost I'd tell someone or my support

Safe place scheme would be a very good idea

I go out at night with support but not alone

I live in Bransgore and I don’t get any trouble. If I did I did have any trouble I would walk away.

People look out for me locally